



Public Safety Committee - Constant Contact Survey Results

Survey Name: 2017 WHWC Public Safety Survey -- In Prog (570 Respondents)

Response Status: Partial & Completed

Filter: None

SEE RATING SCALE NOTES BELOW

4/6/2017 10:11 AM PDT

RESULTS QUESTIONS SPECIFIC FOR EMERGENCY MANAGEMENT DEPARTMENT

1. Do you live and/or work in Woodland Hills?

	Number of Response(s)	Response Ratio
Live	332	58.2%
Work	41	7.1%
Both	183	32.1%
No	8	1.4%
No Responses	6	1.0%
Total	570	100%

(NC Related Question 2 Removed for this Summary)

3. Please rank the following issues in order of greatest concern within Woodland Hills. "1" is the "most important" issue to you. There will be opportunities later in the survey for more detailed responses.

	MOST IMPORTANT										LEAST
	1	2	3	4	5	6	7	8	9	10	
Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.											
Crime	406 76%	61 11%	19 4%	16 3%	9 2%	6 1%	3 1%	3 1%	6 1%	6 1%	
Medical Services	1 0%	18 3%	21 4%	25 5%	29 5%	54 10%	61 11%	91 17%	112 21%	123 23%	
Government Responsiveness	7 1%	32 6%	71 13%	83 16%	63 12%	67 13%	72 13%	58 11%	60 11%	22 4%	
Homelessness	54 10%	243 45%	79 15%	46 9%	37 7%	21 4%	19 4%	14 3%	9 2%	13 2%	
Nuisance Issues (Noise, Public Drinking, Pot Shops, Garbage, etc)	4 1%	37 7%	84 16%	70 13%	84 16%	65 12%	76 14%	46 9%	37 7%	32 6%	
Pedestrian/Cyclist Safety	5 1%	10 2%	23 4%	33 6%	37 7%	65 12%	69 13%	106 20%	87 16%	100 19%	
Planning Issues (Additional Housing and/or Commercial)	24 4%	35 7%	51 10%	73 14%	63 12%	76 14%	71 13%	60 11%	55 10%	27 5%	
Public Transportation Availability	7 1%	3 1%	10 2%	15 3%	30 6%	37 7%	50 9%	76 14%	122 23%	185 35%	
Traffic Congestion	15 3%	43 8%	82 15%	82 15%	93 17%	80 15%	58 11%	41 8%	28 5%	13 2%	
Traffic Safety (Speeding, Unsafe Driving)	12 2%	53 10%	95 18%	92 17%	90 17%	64 12%	56 10%	40 7%	19 4%	14 3%	
155 Comment(s)											

(CRIME RELATED QUESTIONS 4-10 Removed for this Summary)

11. If you called the police or fire department in the last year, please rate your level of satisfaction with each of the following emergency services response questions.

1 = Very dissatisfied, 2 = Somewhat dissatisfied, 3 = Neutral, 4 = Somewhat satisfied, 5 = Very satisfied, 6 = NA

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	1	2	3	4	5	6
If you had to call 911 for an emergency in the last 12 months, were you happy with the speed and manner in which your call was answered?	36 8%	22 5%	22 5%	20 5%	66 15%	267 62%
If you had a police emergency, were you happy with the speed of the police response?	33 8%	18 4%	18 4%	26 6%	30 7%	295 70%
If you had a police for a NON-emergency, were you happy with the speed of the police response?	65 15%	50 11%	39 9%	35 8%	37 8%	217 49%
If you had a fire/medical emergency, were you happy with the speed of the fire department's response?	3 1%	2 0%	15 4%	11 3%	69 16%	320 76%
If you had a NON-emergency fire/medical issue, were you happy with the speed of the fire department's response?	7 2%	7 2%	20 5%	9 2%	26 6%	345 83%
66 Comment(s)						

(Traffic and Building & Safety Related questions 12-17 Removed for this Summary)

18. How concerned are you about the following in Woodland Hills? (1 is highest level of concern)

1= Extremely, 2= Very, 3= Somewhat, 4= Not Much, 5= Not at All

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	1	2	3	4	5
Terrorism	26 5%	30 5%	147 27%	227 41%	124 22%
Earthquake	147 26%	165 30%	180 32%	48 9%	16 3%
Environmental Disaster (oil pipeline, etc)	38 7%	44 8%	141 26%	232 42%	96 17%
Fire	75 14%	102 18%	203 37%	137 25%	38 7%
Flooding	19 3%	25 5%	127 23%	279 51%	102 18%
Natural Gas Explosion	29 5%	28 5%	154 28%	251 46%	88 16%
Other Natural Disaster	20 4%	26 5%	134 26%	257 49%	87 17%
Other (describe in comment section)	13 6%	9 4%	22 10%	63 28%	116 52%

49 Comment(s)

19. How PREPARED are you for the following in Woodland Hills?

1= Extremely, 2= Very, 3= Somewhat, 4= Not Much, 5= Not at All

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	1	2	3	4	5
Terrorism	13 2%	23 4%	150 28%	225 42%	131 24%
Earthquake	25 5%	128 23%	329 60%	54 10%	13 2%
Environmental Disaster (oil pipeline, etc)	4 1%	25 5%	164 30%	205 38%	143 26%
Fire	23 4%	79 14%	289 53%	120 22%	34 6%
Flooding	9 2%	32 6%	197 37%	194 36%	107 20%
Natural Gas Explosion	3 1%	15 3%	129 24%	218 41%	170 32%
Other Natural Disaster	4 1%	16 3%	155 30%	195 38%	139 27%
Other (describe in comment section)	3 1%	4 2%	50 24%	61 29%	89 43%
26 Comment(s)					

20. Are you aware that in the event of a significant major disaster, it may take up to a week for emergency responders to get to you?:

	Number of Response(s)	Response Ratio
Yes	380	66.6%
No	177	31.0%
No Responses	13	2.2%
Total	570	100%

21. Do you still feel prepared? Be Honest...

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	Extremely	Very Somewhat	Not Much	Not at All
	8	52	222	189
	1%	9%	40%	34%

22. Are you aware of any of the City of Los Angeles' various emergency preparedness resources?

	Number of Response(s)	Response Ratio
Yes	196	34.3%
No	357	62.6%
No Responses	17	2.9%
Total	570	100%

23. Would you be likely to attend a community public safety forum/street fair in or near Woodland Hills?

	Number of Response(s)	Response Ratio
Yes	453	79.4%
No	97	17.0%
No Responses	20	3.5%
Total	570	100%

(NC related questions 24 & 25 Removed for this summary)

26. Please select any of the following groups in your area that you might be interested in joining? (check all that apply)

	Number of Response(s)	Response Ratio
Neighborhood Watch	253	79.8%
Disaster Preparedness	144	45.4%
Cool Blocks/Sustainability	53	16.7%
CERT (Community Emergency Response Team)	117	36.9%
Other	1	<1%
Total	317	100%
33 Comment(s)		

27. What can we contact you about?

	1 = Yes,	2 = No
Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	1	2
May the Neighborhood Council contact you about areas you expressed interest in?	276	125
	69%	31%
If you selected groups of interest in question 26, may we provide your email/contact info to Non-WHWC NC organizations (ie: CERT, Neighborhood Council Sustainability Alliance, etc) that organize the groups above?	205	154
	57%	43%
Would you like us to email you a public safety resource guide?	296	105
	74%	26%

28. Please add any other comments or suggestions.

104 Response(s)